

April 1, 2019

Dear Jubilee Family and Friends,

We are saddened to inform you of a false allegation made against staff members and our program's reputation. On March 27, 2019, a parent contacted the Franklin Police Department and stated that her child had a hand print on her face. A police officer shared a picture taken by mom and interviewed several staff members. We fully believe that the mark on the child's face was her own hand print as a result of her sleeping position on her cot. In no way, do we believe these allegations against the teachers involved.

The police department forwards the information to Child Protective Services. The officer stated that Child Protective Services determines whether to follow up with Jubilee or not. As of the evening of Monday, April 1, 2019, we have not been contacted by Child Protective Services or any other agency.

It was brought to our attention by many of you, as well as former families and employees, that the parent has made a number of defamatory social media posts and threats of bodily harm to staff. We have nothing to hide and know that the truth will prevail. We want to be transparent about the events of the day in question and have attached a timeline of information. When a police report is made available, we will gladly share it for you to determine who was truthful and consistent. We were informed it may be 5-7 business days before it is available.

We appreciate our current and former families and friends who have offered their support, defended our ministry and shared their positive experiences with others. We welcome anyone to contact our ministry with questions and are happy to address any concerns,.

We request your prayers for the ministry, our staff and their families. While we were deeply saddened by the allegation and subsequent social media posts, we also ask that you pray for the child and her family and walk in forgiveness as we are.

In His Service and Yours,



Tanya Soich  
Principal/Director

## TIMELINE of EVENTS

The child arrived at 7:36 am on Wednesday, March 27, 2019.

The child fell asleep on her cot on her stomach at 12:15 pm. She was observed to be sleeping in this position with her hand under her face. A teacher physically passes by every child in this room every 15 minutes in order to assess breathing and observe sleeping position.

According to our door code program, the parent arrived at 2:24 pm. According to the Sign In/Out record in the classroom the parent arrived at 2:25 pm.

The parent entered during naptime and a teacher went to the child's cot to help get her ready to go home and then walked the child to her mother who was at the classroom gate. The parent and child left the room.

The parent did pop her head back into the classroom and inquire if the teachers knew where the Administrative Assistant was. She was informed that the Administrative Assistant should be in the office.

The mother did not speak to the Administrative Assistant or any other personnel nor did she show the mark to anyone at Jubilee.

At 2:49 pm according to our phone records, the Administrative Assistant received a phone call from the mother stating that the child had a mark on her face and inquiring whether "she and another child had gotten into it or if something had happened?"

The Administrative Assistant placed the parent on hold and went to the classroom where the students were still napping.

The Administrative Assistant said "I have [child's name] mother on the phone and she is inquiring about a mark on her face. Did anything happen today with another child?" Both teachers responded that nothing had happened with another child.

The Administrative Assistant asked a follow up question of whether they could think of anything that could have caused any type of mark on the child's face. Simultaneously both teachers responded that the child was sleeping on her hand and could that be the source of the mark.

The Administrative Assistant then asked if the child would have been using a pillow to which she was informed that her pillow is too big and too hard and the child never uses it.

The Administrative Assistant relayed the information to the parent and proceeded to discuss unrelated matters with the parent for several more minutes. The phone call lasted 7 minutes and 9 seconds in total.

A Franklin police officer arrived at approximately 3:40 pm and had a picture provided by mom and proceeded to interview several staff members.

While interviewing two different staff members, the police officer stated that the mark was not present when mom and the child arrived at the police station.



The police officer spoke by phone to the Administrative Assistant the following morning on Thursday, March 28, and confirmed that the child did not have a mark when arriving at the police station.

The officer conducted a phone interview with a staff member who had finished work prior to his arrival on 3/27.

That is the last contact we have had with the Franklin Police Department until we requested a copy of the police report on Monday, April 1 as a result of the defamatory social media posts.

#### **EXCERPTS of FACEBOOK POSTS from APRIL 1, 2019**

1-Mom states she arrived @ 12:40 pm

*Truth: Mom arrived on 3/27/19 @ 2:24 pm as evidenced by our Door Code Program as well the Sign In/Out record in the classroom which indicates 2:25 pm.*

2-Mom states that at pick up the child was crying and holding her face.

*Truth: Child was lying on her cot on her tummy with her hand under her cheek when mom arrived. The child was just beginning to awaken at 2:25 pm. Additionally, the picture mom provided does not show a crying child, tears or red eyes.*

3-Mom states that "she went off in [the] class yelling and screaming demanding to know who hurt my baby!"

*Truth: Mom did nothing more than inquire if the teachers knew where the Administrative Assistant was. Furthermore, the teacher and students across the hall did not hear yelling and screaming. Mom said nothing to the child's teachers, the Administrative Assistant, or any other personnel.*

*Additionally, if the parent had been yelling and screaming, when the Administrative Assistant went to the classroom to talk to the teachers, the children would not have been asleep still.*

4-Mom states that she arrived 10 minutes into nap time and was told by both teachers that child did not sleep and that the child was crabby and would not lie down.

*Truth: Child did nap. Mom did not arrive at the time stated. Mom arrived at 2:25 pm -well into nap time. The child was not crabby. In fact, a teacher informed the police officer that she had a good day.*

5-According to a Facebook post comment, mom stated that we had changed our story three times with the police.

*Truth: Each staff member has only been interviewed by the police officer once. When the police report is available, it will confirm that we have been truthful and consistent.*